

TO BOOK A DEMO
CALL **0800 231 5199**

Croner-i Care

Providing an outstanding service is the top priority of any care home – but keeping up to date with changing regulations and CQC standards can be challenging. Completely tailored to residential and domiciliary care, Croner-i Care Management wraps up everything you need to know in one, easy-to-use place. We offer you everything from model policies, practical guidance, staff training courses, and self-auditing materials, on an accessible platform that you can use from anywhere.

We use your product as the foundation stone for all of our policies (which drive our service delivery) with confidence in a market that is beset with regulation, and where being ‘wrong’ is not an option.”

– Adrian Needham, Executive Office, LWP Homes –

Create policies that meet the latest CQC standards

Choose from over 400 model policies covering care plans, safeguarding, medicines, violence and aggression towards staff, infection control, and more – all up to date with the latest info and best practice for looking after your residents.

Check you’re inspection-ready

Use our self-audit guidelines to check you’re meeting CQC’s Key Lines of Enquiry, so you know you’re ready to be outstanding at your next inspection.

Train and develop your staff

Roll out our ready-to-go staff training courses, which will help you to meet the requirements of the Care certificate induction programme. Brief staff quickly on key issues with simple factsheets, and draw on guidelines and tools for staff recruitment, supervision, and appraisal.

Get your forms and assessments up to scratch

Download hundreds of sample forms, letters, reports, risk assessments, planners, checklists, and records, relating to more than 100 care topics.

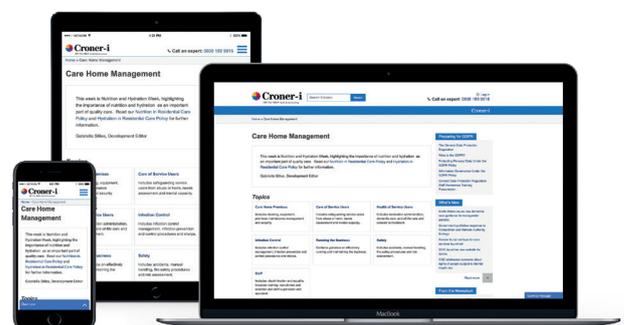
Extra support

Access to our telephone helpline gives you peace of mind and extra support, any time you need a second opinion or have a complex issue.



KEY FEATURES

- ✓ Ready-to-use model policies
- ✓ Adaptable sample forms and records
- ✓ Updates, summaries and in-depth information
- ✓ ‘How To’ guides
- ✓ Daily news and weekly alerts
- ✓ Employee factsheets on key issues
- ✓ Toolkits to help you manage topical issues like GDPR and help to prepare for inspection



"I am now GDPR compliant thanks to the document templates on Croner-i, they were extremely useful." - Care Home Manager -



PRACTICAL CONTENT

- ✓ Content summaries
- ✓ Employee factsheets
- ✓ Model policy documents
- ✓ Quick facts
- ✓ "How To" guides
- ✓ Model letter templates
- ✓ Training presentations



STANDARDS & LEGISLATION

- ✓ Legislation tracker
- ✓ CQC Fundamental Standards (England)
- ✓ Health and Social Care Standards: My Support, My Life (Scotland)
- ✓ The Regulations & Inspection of Social Care (Wales) Act 2016



TOOLS

- ✓ Inspection self-audit tools
- ✓ GDPR toolkit
- ✓ Risk assessment
- ✓ Employment calculator
- ✓ Highlighting and notes functionality



NEWS & SUPPORT

- ✓ Weekly eAlert email
- ✓ Advice line calls
- ✓ Mobile responsiveness
- ✓ Daily updates

HOW TO BE OUTSTANDING – MARY & JOSEPH HOUSE

Home to 41 gentlemen aged between 40-80, Mary and Joseph House in Ancoats, Manchester was awarded an overall Outstanding rating by the CQC in a recent report. It's one of only four homes in the UK to achieve the rating in all five areas of inspection.

The home is committed to maintaining its wholly outstanding status – and above all, like any good care home, staff want to provide the best possible care to their residents. To do that, Mary and Joseph House needs the latest information pertaining to care; the current CQC standards so it can keep its status; and the right resources to recruit and train staff. Croner-i provides exactly that. Through our online portal, staff have instant access to all the information they need to keep the home the best it can be.

Since Croner-i is fully up to date with daily news, the latest legislation, and today's CQC standards, staff and management can look up the most relevant guidance quickly and easily. They can access it from anywhere at any time – it's on hand for urgent issues in the middle of the night and can even be used a smartphone or tablet. Plus, adaptable and ready-to-deliver training courses help teach their staff. As well as that, we help customers like Mary and Joseph House stay ahead of any changes happening in the industry, from legislation to best practice, and let them lead change in their own organisation with confidence.

Sharon Howson, assistant manager at Mary and Joseph House, says: "Croner-i is always my first port of call for up to date policies and regulation updates. We keep ourselves up to date with new research and sector specific guidance around practice in leadership by using information from Croner-i Care Management."

- Sharon Howson, Assistant Manager at Mary and Joseph House -

Subscribe now:
Call 0800 231 5199 to discuss subscription options.