

Our Helpline Answers all Your Care-related Questions

Croner-i Care-inform and CQC Compliance provides you with access to a care helpline where a care expert is on hand to answer any specific queries or questions you have.

Here are some examples of recent queries to our helpline:

- Can you help me fill out a section of the PIR form?
- How do I handle situations where services users' families are aggressive towards my staff?
- Please could you help me put together a log form to help track people with DoLS?
- I need a policy on modern slavery – can you help?
- Do you have an equality and diversity policy template?

You also have access to a weekly email informing you of anything new in your product, keeping you up to date with key issues.